

Spectrum Conversion Coming

Please be advised Spectrum will convert to an "all-digital" TV signal effective October 9,2018.

What does that mean for CHA:

- To receive a TV signal, each TV in your home must have a Set Top Box (STB). You can have either a STB or a digital converter box. Either type will work. The STB will allow for more channels than the converter box.
- If you are connecting your TV directly from the cable in your wall you will not get TV reception.
- Effective October 9, 2018, Spectrum will have a scrambled signal thus a converter box is required.
- This is a system wide change and not specific to CHA

What do you need to do:

- If you have a STB or converter box connected to your TV, you do not need to do anything!
- If you have TVs that have no box, you can pick up additional boxes at a Spectrum retail outlet or call Spectrum Customer Service and they will mail boxes to you. The shipping is free. The CHA contract allows for 2 boxes at no charge. Any additional boxes are \$6.00/month. The converter box is slightly less.
- If you have ROKU or an Amazon Firestick for example, this has no impact due to the fact that is WIFI enabled.